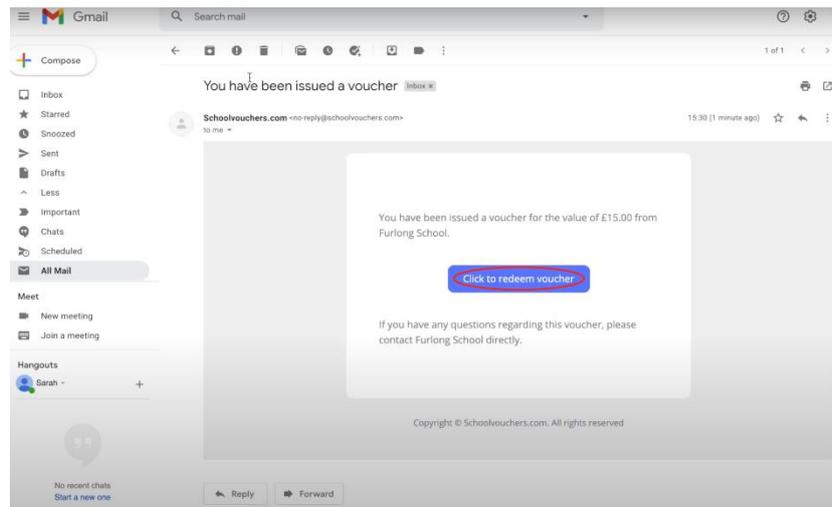


How to Access Your Voucher (Step by Step Instructions)



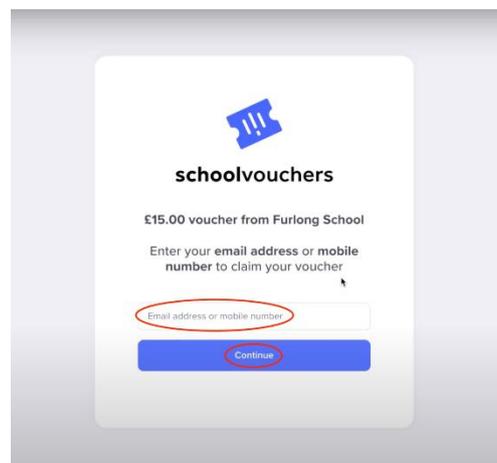
Step 1

You will receive a text/email (or both) to say that you have been issued a voucher, please 'Click to redeem voucher'.



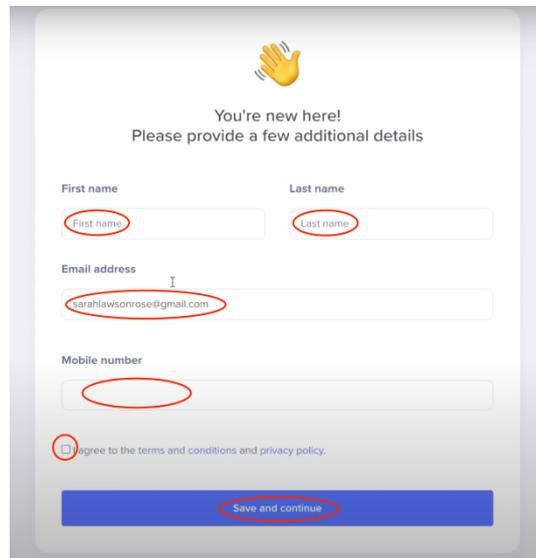
Step 2

When you click on the link, you will be taken to the following page, please enter either your email address or phone number then press 'continue'.



Step 3

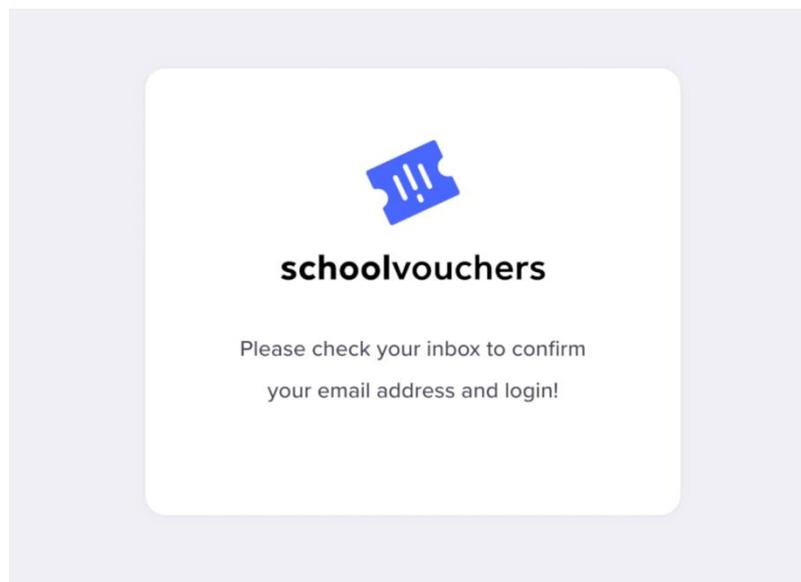
You will then be taken to the following page to create your account. Please **enter your details** then **tick the terms and conditions** box before pressing '**continue**'.



The image shows a registration form for 'schoolvouchers'. At the top, there is a yellow hand icon. Below it, the text reads 'You're new here! Please provide a few additional details'. The form contains several input fields: 'First name' with the placeholder 'First name', 'Last name' with the placeholder 'Last name', 'Email address' with the placeholder 'sarahlawsonrose@gmail.com', and 'Mobile number' which is currently empty. Below the mobile number field is a checkbox labeled 'I agree to the terms and conditions and privacy policy.'. At the bottom of the form is a blue button labeled 'Save and continue'. Red circles highlight the 'First name', 'Last name', 'Email address', 'Mobile number', and 'Save and continue' fields.

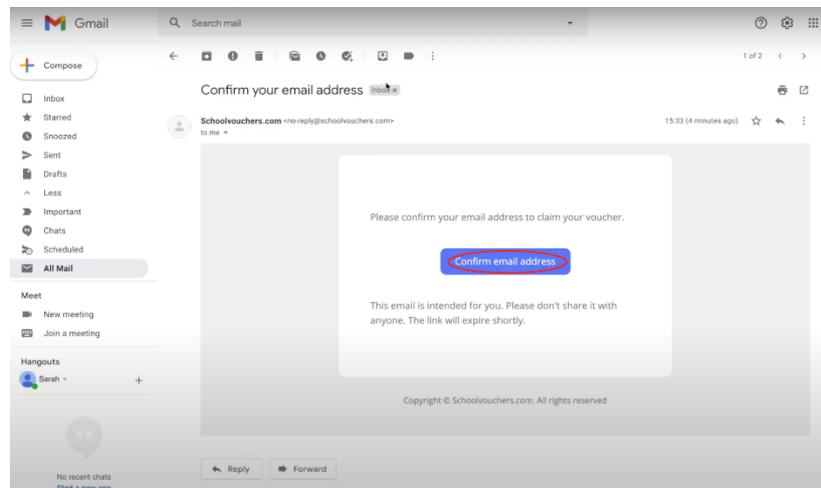
Step 4

You will then be asked to check your inbox to **confirm your email address**.



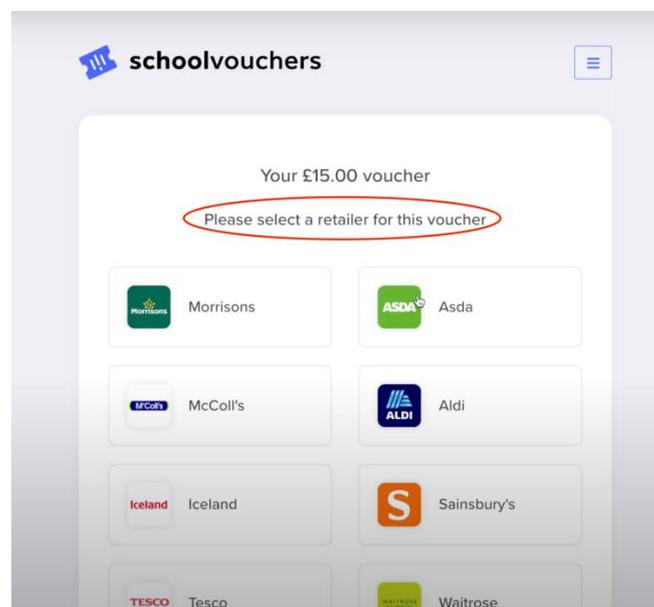
Step 5

Once you have received the email, please press '**confirm email address**'.

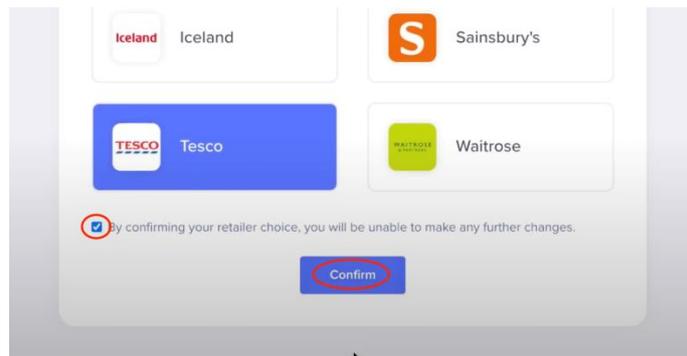


Step 6

You can now **select the retailer** you wish to receive a voucher for The choices you have are: Asda, Tesco, Iceland, Aldi and Morrisons.



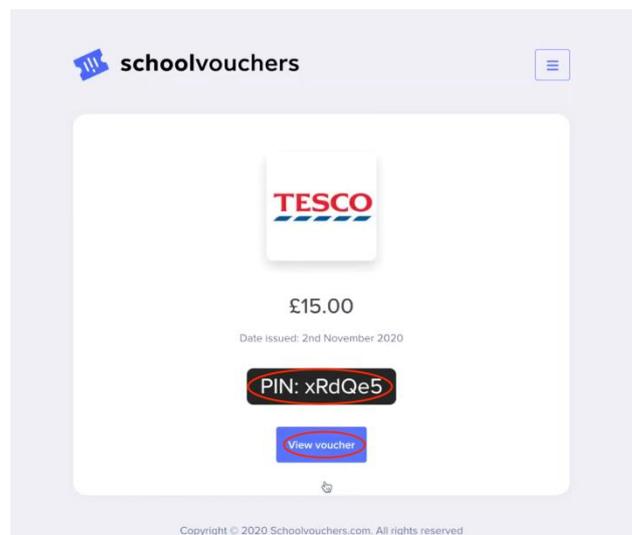
Once selected, scroll down and tick the box to confirm the choice, then press 'confirm'.



Step 7

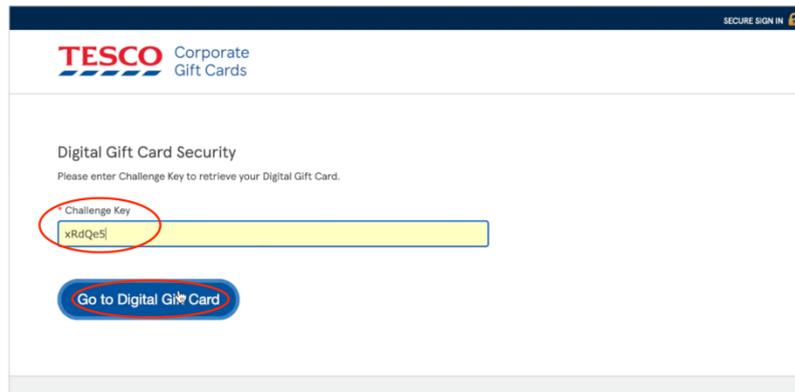
Once confirmed, please **copy the pin** and press 'view voucher'.

Please note: If you selected Asda or Morrisons as your retailer, you will need to wait until we email you when the voucher is ready. All other retailers give you instant access to your voucher.



Step 8

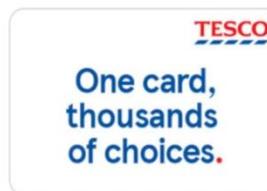
If the voucher requires a 'pin' or 'challenge key' - you will need to paste this from the previous page then press 'Go to Digital Gift Card'.



You can now access your voucher and can spend it.



Your Tesco digital gift card.



Gift card value: £15.00 GBP

Please keep your Digital Gift Card number secure. Your card number is unique and the total value can only be redeemed once.

Spending in store

- You can spend your Tesco Digital Gift Card at any UK Tesco Store
- You cannot redeem your Digital Gift Card in Tesco petrol stations
- To spend in store, simply print it out and present at the till with the barcode clearly visible

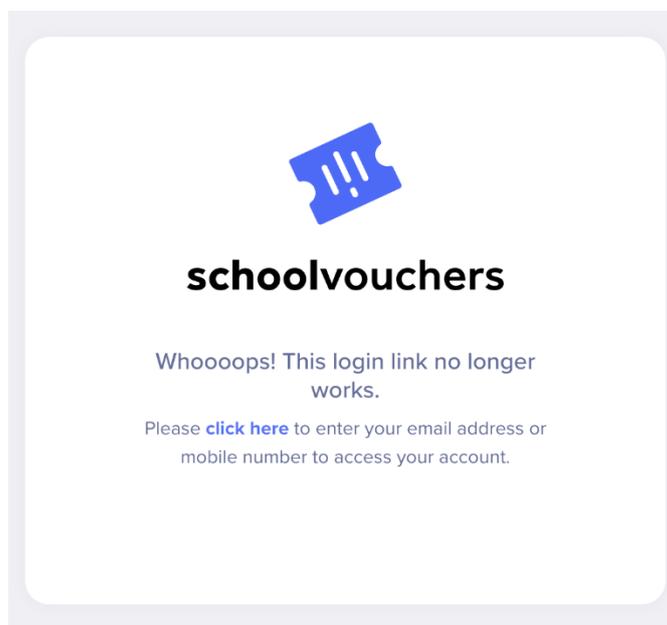
Redemption Info

- Please present your printed Tesco Digital Gift Card at the till. The barcode should be clearly printed and visible to the Tesco colleague. If using your mobile device, you will be asked to present the barcode to the scanner by the Tesco colleague.
- If the barcode does not scan then a Tesco colleague can manually input the Digital Gift Card number (19 digits) and pin (4 digits) which will be located above the barcode.
- If this does not work then the Tesco Digital Gift Card will require manual authorisation. Please go to the customer service desk for further help and information.

Troubleshooting and Frequently Asked Questions

My login link no longer works

If you are seeing the screen below, the link you are accessing has now expired. Please log in again by pressing 'click here' or going to schoolvouchers.com/login to access your account.



I'm having trouble using my voucher in-store, what should I do?

Please contact the supermarkets directly who will be able to help you
Useful tip: if your voucher is for Asda and you are having difficulties, please ask for these to be processed as a gift card, and not a voucher.

How can I check the balance of my voucher?

Select the retailer from the following site:

<https://help.schoolvouchers.com/hc/en-gb/articles/360014448838-Check-the-balance-of-a-supermarket-voucher>

Can I change the supermarket preference?

Unfortunately, you are unable to change the supermarket preference once it has been selected.

If I don't spend the whole voucher in one visit, can I keep it to use on my next shop?

Yes, you can. If your shopping comes to more than the voucher total, you will need to pay the remaining balance using another method (i.e. debit card).